



TO RECEIVE A RETURNED GOODS AUTHORIZATION FOR A ROLLS BATTERY THAT HAS FAILED, WE REQUIRE AN ANALYSIS OF THE BATTERY IN QUESTION. TO DO SO, PLEASE FILL OUT THE FORM BELOW AND FAX IT BACK TO OUR CUSTOMER SERVICE DEPARTMENT. ONCE IT HAS BEEN ESTABLISHED THAT IT IS A VALID WARRANTY CLAIM WE WILL PROCESS YOUR RGA FOR EITHER A REPLACEMENT OR CREDIT YOUR ACCOUNT. WITH THIS PROCEDURE YOU DO NOT NEED TO SEND THE BATTERY BACK UNLESS INSTRUCTED TO DO SO BY ROLLS EUROPE.

FROM POS TO NEG END OF STRING				BATTERY MODEL: _____			
				DATE PURCHASED: _____			
				CUSTOMER / DEALER: _____			
BAT		CELL	SG	SYSTEM INFORMATION:			
1	OPEN CELL VOLTAGE	1		STAND ALONE	<input type="checkbox"/>		
		2		GRID-TIE	<input type="checkbox"/>		
		3		BACK UP	<input type="checkbox"/>		
2	OPEN CELL VOLTAGE	4		INVERTER:			
		5		MAKE & MODEL		_____	
		6		CHARGER OUTPUT		_____	
3	OPEN CELL VOLTAGE	7		ABSORTION VOLTAGE & TIME _____			
		8					
		9					
4	OPEN CELL VOLTAGE	10		CHARGING SOURCE:			
		11		TYPE	QTY	OUTPUT	
		12		PANELS	_____	_____	_____
5	OPEN CELL VOLTAGE	13		WIND	_____	_____	_____
		14		GENERATOR	_____	_____	_____
		15		OTHER	_____	_____	_____
6	OPEN CELL VOLTAGE	16		AVERAGE DAILY CONSUMPTION:			
		17		(KWH/AC OR AH/DC)			
		18		DUTY CYCLE:			
7	OPEN CELL VOLTAGE	19		ANY IRREGULAR OCCURANCES?			
		20		(LIGHTNING, COMPONENT / CONTROLLER FAILURE)			
		21					
8	OPEN CELL VOLTAGE	22					
		23					
		24					

****OPEN CELL VOLTAGE SHOULD BE TAKEN AFTER 2 HRS REST WITH NEGATIVE LEAD REMOVED****

IF LOW SG (SPECIFIC GRAVITY):

- EQUALIZE AT 2.58 VPC (VOLTAGE PER CELL)
- MONITOR CENTER CELL T°

DATE CODE IS FOUR DIGIT NUMBER LOCATED ON EDGE OF COVER:

- 1ST DIGIT = DAY OF WEEK (3 = WEDNESDAY)
- 2RD AND 3RD DIGITS = WEEK OF YEAR
- 4TH DIGIT = YEAR (1 = 2001)

